

I'm a 51 yr old male that has been using computers since the early 80's. I was on the Internet when it was only available to the military. I have owned several computers over the years and know quite a lot about them and how they work, but late in May of 2009 I confronted a problem I could not recover from.

I have always been a firm believer in strong anti-virus software and have always used it. But when my Norton 360 subscription expired in mid-May, I figured it would be OK to wait until my next paycheck to update it. Big mistake..! While streaming a video I caught a Trojan (maybe more than one) that shut me down beyond my ability to recover (and let me tell you...I tried).

I got my latest computer from Best Buy and decided to call their "Geek Squad" to investigate their virus removal service. \$200.00 if I dropped it off or \$300.00 if they picked it up was just too much. I searched other services and came upon NetProAZ. They offered a pick up service and virus removal for only \$75.00. I opted for their "PC Optimization" services since it included all the anti-virus, anti-spyware, Email scanners, link shields, resident shields and updates that never expire, along with a long list of other vital services.

I called Anthony at NetProAZ and was impressed with his professional and personable bearing. After answering all my questions, I decided to have him do the work for me. Within 3 hours, he had come to my home and picked up my computer.

The system was badly corrupted with 5 Trojans, 49 adware variants, 12 tracers, 4 root-kits, a dialer and several other more minor infections. The full service took 72 hours during which I received daily updates and my computer was delivered to my door with a detailed 5 page breakdown of my system and exactly what was done to it. In addition to the virus removal, all my important personal data (photos, music, documents, etc) remained intact. The optimization flushed over 4.5G of useless nonsense and sped up my computer to better than new performance..!

I will use this service again and their business card has a permanent home in my Rolodex. I would recommend their service without hesitation. A++.

**From: Michael in Mesa, AZ.**